

KENT COUNTY COUNCIL – PROPOSED RECORD OF DECISION

DECISION TAKEN BY:

Mike Hill, Cabinet Member for Community Services

DECISION NO:

15/00111

For publication
Key decision*

Affects more than 2 Electoral Divisions

Subject: Title of Decision:

To undertake a customer engagement exercise with mobile library customers on proposed route efficiencies and service improvements.

Decision:

As Cabinet Member for Community Services, I agree to undertake a customer engagement exercise with mobile library customers on proposed route efficiencies service improvements and changes.

Reason(s) for decision:

The mobile library service delivers services to a range of locations across Kent. As part of Library, Registration and Archive service transformation a full operational review has been conducted of all the mobile stops and a redesign of the routes to improve service and make them as efficient as possible.

The proposed engagement programme will seek to engage with all mobile library users to make them aware of the proposals. This will give them the opportunity to comment on the criterion being proposed and the impact that the proposals will have on them and their ability to access the library service.

Cabinet Committee recommendations and other consultation:

The Growth, Economic Development and Communities Cabinet Committee considered the proposed decision at its meeting on 12 January and resolved to endorse it.

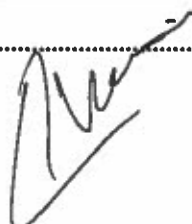
Any alternatives considered:

The mobile library stops and routes have not been reviewed since 2004. It is now timely to review the service

Any interest declared when the decision was taken and any dispensation granted by the Proper Officer:

None

.....
signed



.....
date

25/1/16